



RMS' business philosophy is to develop long-term relationships with customers, based on working together in a non-contractual, non-confrontational, honest and positive manner. The company has a well-proven policy of operating in partnership with clients, Local Authorities and Highway Agency bodies in this manner, and this ensures that all parties work towards the same goal.

As well as its responsibilities towards clients, RMS is aware of its obligations towards the road users, residents and members of the public who might be affected by its activities. The company's professional attitude towards each and every project ensures that any disruption is minimised.

In order to satisfy individual client requirements, RMS can either work as a specialist surface treatment contractor, or take on a far wider role as a supply chain partner to the client.

The company will liaise directly with local residents and use information leaflets and pedestrian advisory boards to ensure consistent and effective communication with the public. Reflecting the company's approach to providing high standards of customer service, great care is taken to minimise inconvenience to local community at all times.

Experience you can rely on

As a company with a 50-year history of working for Local Authorities and Highway Agencies, the expertise that RMS offers is founded on the experience of its senior employees, many of whom have been in the industry for over 25 years.

The scope of this specialist expertise was expanded when RMS formed a strategic alliance with Total Bitumen and purchased Total's Contracting Division in 2003. The resulting integration of the two management teams lead to the creation of what is probably the most experienced team of surface treatment specialists in the UK.